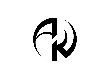
** AK Software House  
West Canal Road  
041-8754679, 0300-6627978**

**October 23, 2018**

**Mr. Akram**  
**CEO  
Software House  
Susan Road  
0300-6627973**

Dear **Mr. Akram**,

**WEB HOSTING COMPLAINT**

On **May 08, 2018**, I **bought hosting for my website** **www.technovate.tk** from your company.

Unfortunately, your **hosting** has not hosted my website well and **it just stopped responding** because **the server is not able to host so many number of clients.** I am disappointed because **many of my students’ study is affected, they used that website for learning C++ programming.**

To resolve the problem, I would appreciate your **Technercia**. Enclosed are copies of my records **including receipts and guarantees of web-services**.

I look forward to your reply and a resolution to my problem and will wait until **May 5, 2018** before seeking help from a consumer protection agency or the Better Business Bureau. Please contact me at the above address or by E-Mail.

Sincerely,

**Amna Khan**